



ORDER FORM

ATTN: CUSTOMER SERVICE; 255 Sand Island Access Rd, Honolulu, HI 96819

Phone: 808-845-1517 | Toll-Free 1-866-333-5800 | Fax: 808-697-6133

Email: orders@honolulucookie.com | Website: www.honolulucookie.com

BILLING ADDRESS FOR YOUR CREDIT CARD

Join Pineapple Rewards Program

Name: _____ Company _____ Phone # (____) _____

Street: _____ Apt/Suite #: _____

City: _____ State: _____ Zip: _____ Country: _____

Required if joining Pineapple Rewards Email: _____ Birthday Month: _____

SHIPPING ADDRESS: *(Note: We are unable to ship to PO Box Addresses)*

Ship to Billing Address Ship to Different Address

In-store Pickup (\$0.00) Store Name *(only Hawaii locations)*: _____ Pick-up Date: _____

Ship to Name: _____ Company _____ Phone # (____) _____

Street: _____ Apt/Suite #: _____

City: _____ State: _____ Zip: _____ Country: _____

ITEM #	PRODUCT NAME	ITEM PRICE	QTY	TOTAL

COMMENTS: _____

SUB-TOTAL _____

Hawaii Sales Tax *(if applicable)* _____

Shipping Rate *(see pg.2)* _____

ORDER GRAND TOTAL _____

GIFT MESSAGE: _____

PAYMENT INFORMATION:

PayPal Email Address: _____

MasterCard Visa Discover

Card Number:

American Express JCB

Exp. Date ____ / ____ Verification #: _____

Cardholder Name: _____

Signature: _____

Mahalo *(Thank you)* for your order!

For additional orders, please attach a separate sheet.



ORDER INFORMATION

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Pineapple Rewards™ Program

Join Pineapple Rewards today and receive 20% off of shipping to US addresses, or 10% off shipping to International addresses, when purchasing over \$50 in merchandise, per shipping address. Also receive exclusive offers, special birthday offer and email newsletters throughout the year.

Learn More at www.honolulucookie.com/special-offers

SHIPPING RATES (eff 8.1.2017)

Merchandise Sub-total	Hawaii	US Mainland PR/GU/APO	Japan*	Canada	Australia	Korea
\$0 - \$25	\$15.00	\$17.00	\$24.00	\$30.00	\$41.00	\$46.00
\$25.01 - \$50	\$15.00	\$17.00	\$33.00	\$46.00	\$67.00	\$63.00
\$50.01 - \$100	\$20.00	\$25.00	\$48.00	\$72.00	\$110.00	\$83.00
\$100.01 - \$150	\$27.00	\$36.00	\$59.00	\$96.00	\$150.00	\$102.00
\$150.01 - \$200	\$31.00	\$42.00	\$64.00	\$117.00	\$184.00	\$116.00
\$200.01 - \$300	\$37.00	\$54.00	\$75.00	\$159.00	\$253.00	\$145.00
\$300.01 - \$400	\$40.00	\$60.00	\$84.00	\$192.00	\$310.00	\$185.00
\$400.01+	10%	15%	Ask for Pricing	48%	77%	45%

* Add \$16 per shipment for Cool TA-Q-Bin Service to Japan via Yamato Transport

All orders are processed and shipped from Hawaii and all products are guaranteed to leave the bakery in perfect condition. Shipping rates are calculated per shipping address based on your merchandise sub-total after discounts. The quality of your order is a top priority of Honolulu Cookie Company.

ORDER PROCESSING SCHEDULE (once your order is received at Customer Service)

Once an order confirmation is received, please allow 1-3 Business Days for your order to be processed, plus shipping time.

Please provide current and accurate shipping address information to ensure proper delivery and to avoid delays with your order. A \$25.00 charge may be applied to your credit card for redirected packages when incorrect or incomplete addresses are provided. Guarantees also do not apply when incorrect or incomplete addresses are given.

Sales Tax

4.712% Hawaii sales tax will be charged on orders being shipped to Oahu and 4.166% Hawaii sales tax will be applied to orders being shipped to Maui, Kauai and Big Island. Duties and taxes are paid in advance to Honolulu Cookie Company for all Canadian shipments. All orders shipping to Canada will be charged 13% Canadian GST.

SHIPPING REGIONS & METHODS

We currently do not ship to P.O. Box addresses.

SHIPPING REGION	SHIPPING METHOD	APPROX. DELIVERY TIME
Hawaii	UPS In-store Pickup	5 business days
United States, Puerto Rico, Canada, Australia	UPS	US / PR / CA = 5 business days AU = 7-14 business days
Guam & APO/FPO	USPS	GU = 5 business days APO = 10-16 business days
Korea	Hanjin Express	10 business days
Japan	Yamato Transport – TA-Q-Bin or Cool TA-Q-Bin option Japan customs law restrictions: Only residential shipping addresses. Max weight of 10kg per shipment.	10 business days

* A contact phone number is REQUIRED for all Australia, Canada, Japan and Korea recipients

JAPAN & AUSTRALIA

Honolulu Cookie Company is not responsible for duties, taxes or other additional fees related to international shipments, excluding Canada. If you are sending a gift to an international address in Japan or Australia, the recipient will be responsible for all duties and taxes that may apply.

Prices and shipping rates are subject to change without notice