



ORDER FORM

ATTN: CUSTOMER SERVICE; 255 Sand Island Access Rd, Honolulu, HI 96819

Phone: 808-845-1517 | Toll-Free 1-866-333-5800 | Fax: 808-697-6133

Email: orders@honolulucookie.com | Website: www.honolulucookie.com

BILLING ADDRESS FOR YOUR CREDIT CARD

Name: _____ Company _____ Phone # (____) _____

Street: _____ Apt/Suite #: _____

City: _____ State: _____ Zip: _____ Country: _____

Email: _____

SHIPPING ADDRESS: *(Note: We are unable to ship to PO Box Addresses)*

Ship to Billing Address Ship to Different Address

In-store Pickup (\$0.00) Store Name *(only Hawaii locations)*: _____ Pick-up Date: _____

Ship to Name: _____ Company _____ Phone # (____) _____

Street: _____ Apt/Suite #: _____

City: _____ State: _____ Zip: _____ Country: _____

| ITEM # | PRODUCT NAME | ITEM PRICE | QTY | TOTAL |
|--------|--------------|------------|-----|-------|
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COMMENTS: _____

SUB-TOTAL _____

Hawaii Sales Tax *(if applicable)* _____

Shipping Rate *(see pg.2)* _____

ORDER GRAND TOTAL _____

GIFT MESSAGE: _____

(Gift Message will be printed on shipment packing slip)

PAYMENT INFORMATION:

CREDIT CARD:

DO NOT include your credit card information. This is not a secure form.

Once we receive the completed order form we will contact you within 24 hours to confirm the order and collect your credit card information. We will contact you at the phone number or email address provided on the form. Please be advised that processing may be delayed if we are not able to reach you for payment information.

Mahalo *(Thank you)* for your order!

For additional orders, please attach a separate sheet.



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SHIPPING RATES (eff 8.1.2017)

| Merchandise Sub-total | Hawaii | US Mainland PR/GU/APO | Japan* | Canada | Australia |
|-----------------------|---------|-----------------------|-----------------|----------|-----------|
| \$0 - \$25 | \$15.00 | \$17.00 | \$24.00 | \$30.00 | \$41.00 |
| \$25.01 - \$50 | \$15.00 | \$17.00 | \$33.00 | \$46.00 | \$67.00 |
| \$50.01 - \$100 | \$20.00 | \$25.00 | \$48.00 | \$72.00 | \$110.00 |
| \$100.01 - \$150 | \$27.00 | \$36.00 | \$59.00 | \$96.00 | \$150.00 |
| \$150.01 - \$200 | \$31.00 | \$42.00 | \$64.00 | \$117.00 | \$184.00 |
| \$200.01 - \$300 | \$37.00 | \$54.00 | \$75.00 | \$159.00 | \$253.00 |
| \$300.01 - \$400 | \$40.00 | \$60.00 | Ask for Pricing | \$192.00 | \$310.00 |
| \$400.01+ | 10% | 15% | Ask for Pricing | 48% | 77% |

* Add \$16 per shipment for Cool TA-Q-Bin Service to Japan via Yamato Transport

All orders are processed and shipped from Hawaii and all products are guaranteed to leave the bakery in perfect condition. Shipping rates are calculated per shipping address based on your merchandise sub-total after discounts. The quality of your order is a top priority of Honolulu Cookie Company.

ORDER PROCESSING SCHEDULE (once your order is received at Customer Service)

Once an order confirmation is received, please allow 1-3 Business Days for your order to be processed, plus shipping time.

Please provide current and accurate shipping address information to ensure proper delivery and to avoid delays with your order. A \$25.00 charge may be applied to your credit card for redirected packages when incorrect or incomplete addresses are provided. Guarantees also do not apply when incorrect or incomplete addresses are given.

Sales Tax

4.712% Hawaii sales tax will be charged on orders being shipped to Oahu and 4.166% Hawaii sales tax will be applied to orders being shipped to Maui, Kauai and Big Island. Duties and taxes are paid in advance to Honolulu Cookie Company for all Canadian shipments. All orders shipping to Canada will be charged 13% Canadian GST.

SHIPPING REGIONS & METHODS

We currently do not ship to P.O. Box addresses.

| SHIPPING REGION | SHIPPING METHOD | APPROX. DELIVERY TIME |
|---|---|---|
| Hawaii | UPS In-store Pickup | 5 business days |
| United States, Puerto Rico, Canada, Australia | UPS | US / PR / CA = 5 business days AU = 7-14 business days |
| APO/FPO | USPS | 10-16 business days |
| Japan | Yamato Transport – TA-Q-Bin or Cool TA-Q-Bin option Japan customs law restrictions: Only residential shipping addresses. Max weight of 10kg per shipment. | 10 business days |

* A contact phone number is REQUIRED for all Australia, Canada and Japan recipients

JAPAN & AUSTRALIA

Honolulu Cookie Company is not responsible for duties, taxes or other additional fees related to international shipments, excluding Canada. If you are sending a gift to an international address in Japan or Australia, the recipient will be responsible for all duties and taxes that may apply.

Prices and shipping rates are subject to change without notice